September 10, 2004

To all purchasers of the CD-ROMs of AASHTO’s Standard Specifications for Transportation Materials and Methods of Sampling and Testing and AASHTO LRFD Bridge Design Specifications, 3rd Edition:

Recently it has been brought to AASHTO’s attention that users of the CD-ROMs of AASHTO’s Standard Specifications for Transportation Materials and Methods of Sampling and Testing and AASHTO LRFD Bridge Design Specifications, 3rd Edition, have experienced difficulty printing from the CD-ROMs when selecting the “All” page range. Upon review, our technical support personnel have determined that the problem is a digital rights management component incompatibility with Adobe Reader 6.0.

Unfortunately, the software patch to correct this malfunction cannot be issued directly to individual CD-ROMs. However, when printing from the CD-ROM, users should be able to work around the problem by inserting “1-[last page number]” in the “Pages:” option under page range.

The AASHTO publications staff sincerely apologizes for any inconvenience. If you have any further questions, please contact our support services by e-mailing support@aashto.org.