

American Association of State Highway and Transportation Officials John R. Njord, President Executive Director Utah Department of Transportation

John Horsley
Executive Director

September 10, 2004

To all purchasers of the CD-ROMs of AASHTO's *Standard Specifications for Transportation Materials and Methods of Sampling and Testing* and *AASHTO LRFD Bridge Design Specifications*, 3rd Edition:

Recently it has been brought to AASHTO's attention that users of the CD-ROMs of AASHTO's Standard Specifications for Transportation Materials and Methods of Sampling and Testing and AASHTO LRFD Bridge Design Specifications, 3rd Edition, have experienced difficulty printing from the CD-ROMs when selecting the "All" page range. Upon review, our technical support personnel have determined that the problem is a digital rights management component incompatibility with Adobe Reader 6.0.

Unfortunately, the software patch to correct this malfunction cannot be issued directly to individual CD-ROMs. However, when printing from the CD-ROM, users should be able to work around the problem by inserting "1-[last page number]" in the "Pages:" option under page range.

The AASHTO publications staff sincerely apologizes for any inconvenience. If you have any further questions, please contact our support services by e-mailing support@aashto.org.

